BUSINESS PROCESS REENGINEERING CASE STUDY



OVERVIEW -

Intrepid supports the Business Process Reengineering (BPR) alignment, collaboration, creation, and gathering of functional requirements across multiple value chains (e.g., Supply and Fulfillment, Resource Allocations, and Transportation). Intrepid's efforts support the Army's initiative to increase its effectiveness across these value chains and reduce pain points for end-users.

APPROACH-



ASSISTANCE + OVERSIGHT MANAGEMENT

Intrepid supports BPR in:

- Reengineering existing Army value chains by business function
- Developing new value chains that establish the scope of processes for BPR of functional requirements
- Determining the Minimum Viable Product (MVP) scope and operating model to support increased velocity and agile best practices.

The above areas established the foundation for business process reengineering efforts and focus areas for sprinting product teams.



TECHNICAL SUBJECT MATTER EXPERT SUPPORT

Intrepid assisted with:

- Focusing initial efforts on core and enabling capabilities for the business functions that aligned with MVP
- Establishing the redefined MVP scope for the Agile Release Train that is comprised of more than 11 Agile Teams



STEPS FOR SUCCESS

To establish critical alignment amongst the release train, Intrepid helped:

- O 1 CONDUCT BACKLOG
 REFINEMENT SESSIONS
 BETWEEN VARIOUS PRODUCT
 TEAMS
- 102 FACILITATE TEAM SYNCHS
- 03 EXECUTE PLANNING ITERATION SESSIONS AS THE RELEASE TRAIN ENGINEER
- 04 COACH HIGHLY FUNCTIONAL AGILE TEAMS
- 05 CREATE PRODUCT ROADMAPS
- 06 REFINE REQUIREMENTS IN THE ARTIFACT DOCUMENT
- 07 CONDUCT WEEKLY SCRUM OF SCRUM SESSIONS

RESULT

BETTER AUDIT READINESS WITH SECURE, EFFECTIVE, AND EFFICIENT PROCESSES THAT OPTIMIZE END-USER EXPERIENCE

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CONCLUSION

Intrepid led the agile efforts to overcome current roadblocks such as legacy data formats, inconsistent regulations and policies, cross-agency differences, inconsistent design, and disparate systems.

The Business Process Reengineering efforts provide the following solutions:

RESOLVE FUNCTIONAL COMMUNITY CHALLENGES PRODUCE
REQUIREMENTS
TO RESOLVE
CHALLENGES &
ALLEVIATE
PAIN POINTS

ADJUDICATE
PRIORITIES
THROUGH
STREAMLINED
GOVERNANCE
OR CHANGE
ACTION

TOOLS

While supporting the Business Process Reengineering efforts, Intrepid uses several platforms to ensure a smooth workflow, assign tasks, and document historical reference information. These include:

Jira - Allows issue tracking, Kanban board creation, and streamline project functionality

Service Now - Risk, Actions, Issues, and Decisions

Confluence - Documenting tool that shares information and brainstorm ideas, and tracks deliverables

Architecture of Integrated Information Systems (ARIIS) - Architecture diagrams and business process models

ERWIN - Data architecture

Vantage - Enterprise Traceability Matrix



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